



<p>Title</p> <p style="text-align: center;">Refund Policy</p>	<p>Approved: Dec 13, 2018 Updated Jan 25, 2026</p>
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**PURPOSE**

- To provide a timeline to when and if a refund is available.

**POLICY**

All refunds must be requested in writing or by email before they will be processed. The following refund schedule will apply:

- Withdrawal before Team Forming – full refund including Volunteer Deposit less \$50 Administration Fee
- Withdrawal after Team Forming and before Final Declaration – full refund including Volunteer Deposit less \$100 Administration Fee\*
- Withdrawal after Final Declaration and before First Game – full refund including Volunteer Deposit less \$150 Administration Fee\*
- Withdrawal within 7 days after first game – 50% refund of Registration Fees less \$150 Administration Fee, full refund of Volunteer Deposit
- Withdrawal greater than 7 days after first game – NO REFUND \*
- Exceptions will be on medical grounds only. (injury must be reported to SGSA office by parent/guardian of injured player within 7 days of injury to be considered for partial refund). Volunteer Fee is not subject to be refunded. \*\*

Please note, if we cannot form a division or team for your child to play in, a full refund of registration fees will be given.

**APPLICABILITY**

- This policy applies to all players registered with SGSA

**SGSA PROCESS**

- Parent/Guardian of player must give notice to the Office at info@saintsfc.ca in writing or by email, with explanation of why they will no longer be playing on their team. Refunds will begin to be processed based on that date. Refunds will not be back dated to the last event your child participated in (e.g. game, practice, technical or tournament) but from the date of notice.

\*In case of player transferring to another Club, cross reference Transfer Rule Rules and Regulations 4.9(f)

\*\*Volunteer Commitment can still be fulfilled for refund